

LIFEVANTAGE CORPORATION

CODE OF VENDOR CONDUCT

Amended and Restated on November 7, 2024

Our Commitment

We believe that how LifeVantage operate as a company is based on the principle of doing things the right way for our customers, employees, shareholders, business partners and the environment. We strive to maintain high ethical standards wherever and however we conduct business. We expect our suppliers, vendors and partners to share our values and operate under those high values both within their organization and throughout their business network. LifeVantage supports the United Nations Universal Declaration of Human Rights (<https://www.un.org/en/about-us/universal-declaration-of-human-rights>), which means that we support principles in four important areas: human rights, labor rights, protection of the environment, and the fight against corruption. This Code of Vendor Conduct (hereafter the “Code”) outlines the global standards to be followed in a vendor’s daily business activities on behalf of LifeVantage.

Our Compliance Definition

This Code applies to all LifeVantage external business partners, vendors, contractors and consultants (hereafter "the vendor" or "vendors"). Compliance with the Code is in addition to any agreement or contract between LifeVantage and our vendors. LifeVantage will only do business with vendors that comply with all applicable legal and regulatory requirements in the countries in which they do business. LifeVantage reserves the right to conduct audits to assure compliance. Any breach of this Code by a vendor that LifeVantage works with will be considered a material breach of the applicable agreement or contract. This Code also applies to all employees, contractors and/ or other workers of our vendors, including workers who are engaged informally, on short-term contracts, or on a part-time basis with a vendor. It is the responsibility of vendors to ensure that their subcontractors uphold this Code. Vendors are expected to disclose the content of this Code to their workers and subcontractors and ensure that all their workers apply this Code to their everyday business practices. LifeVantage requires its vendors to be knowledgeable about, committed to, and compliant with all applicable regulations in the countries where they do business as well as what is found in this Code. Vendors doing business with LifeVantage are also expected to comply with their contractual obligations under any contract or agreement with LifeVantage.

LifeVantage reserves the right to update and amend this Code, and to inform vendors of any such amendments.

Fair Business Practices; Data Security

Employee & Data Privacy

Our vendors must not trade in, sell or lease any personal information. Vendors shall respect the privacy of their workers, employees and/or contractors as well as those whose personal data LifeVantage entrusts with them to provide products or services.

Confidentiality

LifeVantage respects the confidential information of others and expects that vendors will not seek to obtain or disclose the confidential information of LifeVantage or other companies or persons. Confidential information includes, for example, customer lists, customer personal identifying information such as address, email and phone numbers, product information – including formulas, purchase volumes and pricing, sales and marketing plans, company business plans and practices, and any other sensitive or proprietary information.

Reporting Problems

We require our external business partners and employees of external business partners working on LifeVantage's business to report any violations of LifeVantage policy or the law. LifeVantage allows business partners and employees the ability to connect with its compliance team for this purpose. You may raise any concern with them, anonymously, if you so wish at compliance@lifevantage.com.

Data Protection/ Information Security

Our vendors must comply with all applicable data protection and privacy laws and regulations in the countries where the vendors conduct business. Additionally, our vendors must take appropriate steps to safeguard against cybersecurity threats and have secure software development practices and patch management protocols in order to keep personal information secure from external threats.

Incident Response Plan/ Incident Reporting Compliance

Our vendors must have an Incident Response Plan or other similar process in place to respond appropriately and compliantly to data security breaches. Our vendors must timely report to LifeVantage within one business day any security breaches, incidents and/or vulnerabilities that affect: (i) vendors' operational performance when it affects its dealings with LifeVantage; and/or (ii) the unwanted distribution of LifeVantage information to unintended third parties. Our vendors must adhere to the strictest statutory reporting requirements required under applicable law in the countries where the vendors operate or where the data breach occurred.

Privacy Requirements with Third Party Subcontractors

We require our external business partners and employees of external business partners working on LifeVantage business to safeguard information provided to them. Our vendors are responsible for requiring their third-party subcontractors to follow applicable legal requirements around data security, incident reporting and general privacy laws in the country or countries where their subcontractors conduct business.

Human Rights & Labor Rights

LifeVantage confirms its commitment to ensuring that the supply chain vendors it employs in the sourcing and manufacturing of its products do not include, utilize or tolerate human trafficking, slavery and/or child labor, and comply with all applicable laws. LifeVantage is committed to providing equal employment opportunities and prohibits any form of unlawful employee discrimination or harassment by its vendors.

Discrimination

Vendors shall follow the International Labour Organization standards (located at <https://www.ilo.org/global/standards/lang--en/index.htm>) regarding discrimination by not discriminating in their employment and/or business practices with regard to race, color, gender, language, religion, national origin, birth, sexual orientation, health status, age, disability, marital status or other characteristics protected by law. Any employment-related decisions, from hiring and access to training, to termination and retirement, shall be based only on relevant and objective criteria such as merit, attitude, work ethic, skills and work experience.

Harassment

In a vendor's workplace or in any association or relationship with its workers, employees or contractors, physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited and grounds for immediate contractual termination between LifeVantage and a given vendor.

Health & Safety

Vendors must comply with all applicable health and safety laws, rules, regulations and industry standards in the country that the vendor operates in / conducts business in. Vendors must ensure that their workers are offered a safe and healthy working environment, including, but not limited to, protection against toxic chemicals, toxic substances, fire, and work place accidents. We always expect our vendors and partners to take all reasonable and necessary precautions to prevent accidents and injuries in the workplace and ensure business continuity. Workers, employees and contractors of vendors shall receive regular and recorded health and safety training. Access to clean toilet facilities and to potable water and, if appropriate, sanitary facilities for food storage shall be provided. Accommodation for workers, employees and/or contractors, where provided, shall be clean, safe, and meet the basic needs of the workers. Upon request, vendors shall also provide LifeVantage a copy of their health and safety policy prior to contract or agreement.

Employee Benefits & Compensation

Vendors shall adhere to all applicable national laws or industry standards in the country the vendor conducts business in as those laws and standards relate to wages, working hours, overtime and benefits.

Notwithstanding a given country's laws or industry standards, workers and/or employees shall be given reasonable breaks while working and sufficient rest periods between shifts. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted. All disciplinary measures should be recorded. Vendors shall grant all employees labor rights as provided by national and/or local legislation in the country in which the vendor operates, whichever is more favorable to the worker/employee. Employment of temporary workers must adhere to relevant national employment laws in the country where the vendor operates / conducts business.

Freedom of Association & Collective Bargaining

Vendors shall follow the International Labour Organization standards with respect to the right of employees to form and join trade unions and to negotiate collectively, as long as the right to do so is permitted in the country where the vendor operates / conducts business. Vendors shall not attempt to influence employees to be members of a particular trade union and shall not terminate employment solely because of an employee's affiliation to a trade union. Workers' representatives shall not be discriminated against and shall have access to carry out their representative functions in the workplace. LifeVantage will not work with vendors or suppliers in countries where the right to freedom of association and/or collective bargaining is restricted under applicable law in a country where vendor conducts business. Vendors should not restrict or suppress a worker's ability to seek alternative means or methods for free association and/or collective bargaining.

Conflict Minerals and Supply Chain Sourcing

LifeVantage is committed to ensuring that we do not source materials that directly or indirectly fund armed groups in any regions of conflict around the world. ("conflict countries"). These conflict countries can include, but are not limited to, Afghanistan, Angola, Burundi, Central African Republic, Democratic Republic of the Congo, Ethiopia, Israel, Lake Chad Basin, Palestine, Russia, Rwanda, South Sudan, Suda, The Sahel, Somalia, Syria, Tanzania, Uganda, Ukraine, Yemen, and Zambia. To enable LifeVantage to comply with Section 1502 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, LifeVantage requires that its vendors exercise due diligence on the source and chain of custody of minerals if any minerals are necessary to the functionality or to the production of a product or product component manufactured for LifeVantage. Vendors must routinely conduct a country of origin inquiry to determine whether any of these minerals originate from conflict countries and, if so, to report to LifeVantage. Vendors must also assist LifeVantage upon request in responding to follow-up questions about minerals and their origin.

Reporting Systems

LifeVantage expects vendors to have systems in place to detect and resolve any noncompliant treatment of workers, including any treatment that would violate any provision of this Code. LifeVantage expects recruitment agencies that work in the LifeVantage supply chain to train their employees who are assigned to work on the LifeVantage account to ensure they understand all the requirements of this Code.

Child Labor

Vendors shall follow International Labour Organization 182 standards around Child Labor by not engaging in or benefiting from the use of child labor. The minimum age for full-time employment shall be as recommended by the International Labour Organization or as permitted by the law of the local country whichever is higher. A child, for purposes of this Code, is defined as a person under 18 years old. For LifeVantage vendors, the minimum age for employment will be in no case lower than 15 years old.

Child labor is defined as work that is harmful to children; i.e., work which is exploitative, prevents children from getting an education or jeopardizes their physical health, mental health or moral wellbeing.

Children under 18 shall not be employed full time, at night, or in hazardous conditions.

Forced Labor & Human Trafficking

Vendors shall follow the International Labour Organization standards around forced labor by not participating in or benefiting from any form of forced labor. The term “forced labor” includes human trafficking, slave labor, bonded labor, indentured labor and/or involuntary prison labor. Workers employed by or contracting with vendors shall be allowed freedom of association and freedom to travel / liberty, leave their place of work when their shift ends and be free to leave their employer after reasonable notice. Vendors will prohibit hostile work environments, threats of violence, the use of monetary fines, corporeal punishment and any other form of mental or physical abuse, coercion or intimidation. Vendors shall not retain employees’ original identity papers or any other original official documentation, or request employees to pay a deposit as part of their conditions of employment.

Environment

Vendors must be committed to full compliance with the environmental laws and regulations applicable to our business through their administration of a comprehensive environmental management system. Vendors shall comply with all relevant and applicable national or regional environmental legislation in the country where vendors operate or conduct business.

Vendors shall maintain awareness and legal compliance of current environmental legislative requirements relevant to the environmental impacts of their activities, products and services in the country where those vendors operate. Vendors shall work systematically to prevent, minimize and remedy adverse environmental impacts as a result of their business / manufacturing / production activities, such as air, noise, ground and water pollution.

Fight Against Corruption

Vendors must conduct business with honesty and integrity and demonstrate the highest standards of business ethics. Vendors must not engage in bribery, corruption or other unethical or illegal practices, whether in dealing with government officials, political parties or others, including individuals in the private sector.

Vendors shall have appropriate internal controls to safeguard against these practices and shall comply with all applicable anticorruption statutes in the country in which a vendor conducts business (including the US Foreign Corrupt Practices Act if conducting business in the United States) and shall maintain accurate financial books and records in accordance with all applicable legal and regulatory requirements and accepted accounting practices. In addition, vendors must ensure that vendors do not enter into any agreements or understandings with competitors or others that restrict competition, fix prices, rig bids, allocate markets or limit sales.

To prevent financial fraud and money laundering, any payment by LifeVantage to a vendor, supplier or other third party must be made via ACH deposits to an onshore bank account titled in the name of the contracted vendor, supplier or other third party. Vendors shall also have a policy and procedure in place to ensure employees avoid a situation where a conflict of interest arises.

Corruption, Gifts & Entertainment

Vendors shall not engage in any form of bribery, corruption, extortion or embezzlement, or otherwise seek to unjustly influence private individuals, public officials and/or the judiciary in order to obtain any improper benefit or advantage. Vendors shall abide by all applicable anti-corruption laws and regulations including commercial bribery in all countries in which they operate. Vendors shall only provide gifts to public officials that fully comply with regulatory requirements in the countries where a vendor conducts business and shall not be used for the purpose of influencing any public official in their duties or to secure an unfair business advantage.

Product Safety

Vendors must ensure products supplied to LifeVantage are manufactured and distributed in accordance with applicable laws and quality and safety standards in the countries where vendors conduct manufacturing and distribution operations. LifeVantage reserves the right to audit vendors' manufacturing process, manufacturing facilities and/or supply chain at any time in order to ensure that the materials, ingredients and products vendor is sourcing and manufacturing meet adequate safety protocols and standards.

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Acknowledgement Form

As the vendor's authorized representative, I hereby acknowledge and agree, on behalf of the vendor, that I have received and read a copy of the LifeVantage Code of Vendor Conduct. I understand, and the vendor understands, what the vendor's obligations under the Code are, and I confirm, on behalf of the vendor, that the vendor will comply with the Code and the laws, rules and regulations and principles referred to in the Code.

By signing this Acknowledgement Form, I also agree, on behalf of the vendor, that LifeVantage may commission audits to evaluate the vendor's compliance with the Code and applicable laws, including laws regarding protection of the environment, slavery, human trafficking and other human and labor rights, and the fight against corruption, to be carried out, with or without notice, by LifeVantage or by authorized, independent third-parties.

Name of Company:

Your Name:

Your Job Title:

Your Main LifeVantage Contact(s):

Date:

Signature:

Company Stamp: